

## **Citizen Resistance to e-Government Adoption. (2016).**

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### **Abstract:**

The aim of the study was to investigate what the enabling and inhibiting factors are that contribute towards citizen resistance to e-Government adoption. The role of adaptive and maladaptive defence mechanisms in individuals was investigated in relation to perceived ease of use, perceived usefulness and user resistance. Survey of 200 residents, with a response of 171 was conducted in a poor township in South Africa. Given the poverty of the residents, University of Pretoria runs subsidized ICT courses for poor families that...

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